

Error and Event Codes

Various errors may occur during device operation. Error reports are sent via SMS if this feature is activated **All errors are recorded into the [Error Log File](#)** specifying the date and time of the error. This file is stored in the internal memory of the device and cannot be deleted even by the formatting command. You can find the table containing all error codes below.

System Errors

Code	Meaning
101	Unidentified critical error
108	Failed saving name, password
2xx	Errors related to RTOS

GPRS Errors

GSM Errors

Code	Meaning
301	GPRS modem command execution error
302	error setting GPRS modem speed
303	no response from GPRS modem
304	no registration in GSM network
305	no packet data transmission in GSM network
306	error reading GPRS modem version
307	no SMS sender number
308	SMS message length is too long
309	SMS message sending error
310	no SMS message receiver number
311	error setting SMS text mode
312	error setting SMS PDU mode
313	invalid GPRS profile
314	invalid SERVICE profile
315	other GPRS errors
316	GPRS modem initialization error

MMS Errors

Code	Meaning
404	no registration in GSM network
405	poor connection quality in GSM network to open MMS server
413	invalid GPRS profile
417	no response from MMS server
418	couldn't open connection to MMS server

Code	Meaning
419	couldn't close connection to MMS server
437	MMS server IP not specified
438	MMS server URL not specified
439	no MMS receiver number
415	other MMS errors
440	error opening file to send to MMS server

SMTP Errors

Code	Meaning
504	no registration in GSM network to open SMTP server
505	poor connection quality in GSM network to open SMTP server
513	invalid GPRS profile
514	error creating SMTP profile
517	no response from SMTP server
518	couldn't open connection to SMTP server
519	couldn't close connection to SMTP server
520	SMTP server not specified
521	SMTP server port not specified
522	no email receiver
523	no SMTP account user
524	no sender
525	no SMTP account password
526	authorization error on SMTP server (invalid username or password)
515	other errors when sending to SMTP server
540	error opening file to send to SMTP server

FTP Errors

Code	Meaning
604	no registration in GSM network to open FTP server
605	poor connection quality in GSM network to open FTP server
613	invalid GPRS profile
614	error creating FTP profile
617	no response from FTP server
618	couldn't open connection to FTP server
619	couldn't close connection to FTP server
627	FTP server not specified
628	FTP server port not specified
629	file save path error on FTP server
630	no FTP server user
631	no FTP server password
632	authorization error on FTP server (invalid username or password)
615	other errors when sending to FTP server
640	error opening file to send to FTP server

Yandex Disk Errors

Code	Meaning
704	no registration in GSM network to open Yandex.disk server
705	poor connection quality in GSM network to open Yandex.disk server
713	invalid GPRS profile
714	error creating Yandex.disk profile
717	no response from Yandex.disk server
718	couldn't open connection to Yandex.disk server
719	couldn't close connection to Yandex.disk server
733	no Yandex.disk account user
734	no Yandex.disk account password
735	authorization error on Yandex.disk server (invalid username or password)
736	file save path error on Yandex.disk server
715	other errors when sending to Yandex.disk server
740	error opening file to send to Yandex.disk server
741	error requesting Yandex.disk server

Camera Errors

Code	Meaning
800	saving photo error
801	CMOS sensor configuration error
802	CMOS sensor timeout
803	encoding image error

Memory ERRORS

Code	Meaning
900	opening disk error
901	formatting disk error
902	creating file error
903	opening file error
904	reading file error
905	saving file error
906	no free memory
907	error while cleaning up disk space

Clock Errors

Code	Meaning
1000	clock backup battery empty
1001	timer error

Bluetooth Errors

Code	Meaning
1100	bluetooth initialization error

Wi-Fi Errors

Code	Meaning
1201	Wi-Fi initialization error
1202	no connection to Wi-Fi hotspot

SMTP Errors

Code	Meaning
1317	no response from SMTP server (WiFi)
1318	couldn't open connection to SMTP server (WiFi)
1319	couldn't close connection to SMTP server (WiFi)
1320	SMTP server not specified (WiFi)
1321	SMTP server port not specified (WiFi)
1322	no email receiver (WiFi)
1323	no SMTP account user (WiFi)
1324	no sender (WiFi)
1325	no SMTP account password (WiFi)
1326	authorization error on SMTP server (invalid username or password) (WiFi)
1315	other errors when sending to SMTP server (WiFi)
1340	error opening file to send to SMTP server (WiFi)
1303	other SMTP errors (WiFi)

FTP Errors

Code	Meaning
1417	no response from FTP server (WiFi)
1418	couldn't open connection to FTP server (WiFi)
1419	couldn't close connection to FTP server (WiFi)
1427	FTP server not specified (WiFi)
1428	FTP server port not specified (WiFi)
1429	file save path error on FTP server (WiFi)
1430	no FTP server user (WiFi)
1431	no FTP server password (WiFi)
1432	authorization error on FTP server (invalid username or password) (WiFi)
1415	other errors when sending to FTP server (WiFi)
1440	error opening file to send to FTP server (WiFi)
1403	other FTP errors (WiFi)

Yandex Disk Errors

Code	Meaning
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Code	Meaning
1517	no response from Yandex.disk server (WiFi)
1518	couldn't open connection to Yandex.disk server (WiFi)
1519	couldn't close connection to Yandex.disk server (WiFi)
1533	no Yandex.disk account user (WiFi)
1534	no Yandex.disk account password (WiFi)
1535	authorization error on Yandex.disk server (invalid username or password) (WiFi)
1536	file save path error on Yandex.disk server (WiFi)
1540	error opening file to send to Yandex.disk server (WiFi)
1503	other Yandex.disk errors (WiFi)
1541	client request error (WiFi)

Fill Errors

SMTP Errors

Code	Meaning
1620	SMTP server not specified
1621	SMTP server port not specified
1623	no SMTP account user
1624	no sender
1625	no SMTP account password

FTP Errors

Code	Meaning
1627	FTP server not specified
1628	FTP server port not specified
1629	file save path error on FTP server
1630	no FTP server user
1631	no FTP server password

Yandex Disk Errors

Code	Meaning
1633	no Yandex.disk account user
1634	no Yandex.disk account password

MMS Errors

Code	Meaning
1637	MMS server IP not specified
1638	MMS server URL not specified

Software Update Errors and Events

Code	Meaning
1700	successful auto update
1701	successful reset to default settings
1702	failed to download update file
1703	failed to request latest update container
1704	failed to request contents of update container
1705	failed to save update file to internal memory
1706	incorrect update file
1707	failed to reset to default settings

System Warnings

Code	Meaning
1800	low battery

Internet Time Synchronization Errors and Events

Code	Meaning
1900	successful time synchronization via Internet
1901	time synchronization via Internet error

Other Articles

- [Error and Event Codes](#)
- [Error Log File](#)
- [Frequently Asked Questions](#)
- [Problems when Connecting to the Phone](#)

From:

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Last update: **2021/02/09 09:56**